

Welcome to the May Edition of our Content Newsletter

Welcome to the Content Newsletter for May 2025. This monthly newsletter will provide a one-stop view of all content delivered (*Product Documentation, Blogs, Videos, KB Articles*) this month. Please explore the content and let us know what more you want to see as part of this newsletter.

Product Documentation – Release Notes

24 release notes delivered for **18** releases for various Qualys Products

Infrastructure Security

- [Enterprise TruRisk™ Platform 10.34](#)
- [Enterprise TruRisk™ Platform 10.34 API](#)
- [Vulnerability Management, Detection and Response 2.4](#)

- [Enterprise TruRisk™ Platform 3.21](#)
- [Enterprise TruRisk™ Platform 3.21 API](#)
- [Certificate View 4.3](#)

Cloud and SaaS Security

- [SaaS Detection and Response 1.10.0](#)
- [Connector 2.9](#)

- [TotalCloud 2.16](#)
- [TotalCloud 2.16 API](#)

Asset Management

- [Global AssetView/CyberSecurity Asset Management 3.5](#)

- [Global AssetView/CyberSecurity Asset Management 3.5 API](#)

IT Operations

- [Custom Assessment and Remediation 2.5.1](#)
- [Custom Assessment and Remediation 2.5.1 API](#)

- [Patch Management 3.6](#)

Compliance

- [File Integrity Monitoring 4.6 API](#)

- [File Integrity Monitoring 4.6](#)

Sensor Management

- [Qualys Gateway Service 3.11](#)
- [Cloud Agent GCP Container Optimized OS 5.0.1-41](#)
- [Network Passive Sensor 1.9.1](#)
- [Virtual Scanner Appliance 4.1: VMWare | HyperV](#)

- [Cloud Agent AWS Bottlerocket 5.0.1-43](#)
- [Cloud Agent CoreOS 4.2.5-11](#)
- [Virtual Scanner Appliance 4.1: Oracle](#)

Content Enhancement

Content Collation

To elevate the customer experience, we've collated and centralized all product documentation for each specific product at a single place. This consolidation ensures quick and seamless access to all the information you need.

Customers Centric Benefits

- Find everything you need in one place with a unified source for all product documentation, designed for your convenience.
- Navigate effortlessly and discover content quickly, without the hassle of searching through multiple documents.
- Get clear, concise information with no repetitive content, saving you time and ensuring a smoother experience.

What Does It Include?

The comprehensive product documentation includes Online Help, API User Guides, Release Notes, Knowledgebase Articles, and product-specific video libraries - all accessible from a single location.

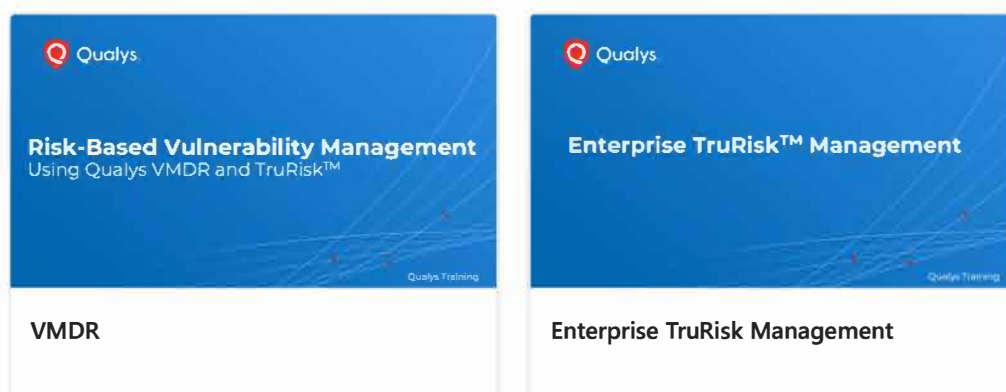
Quick Links to Collated Content

[EDR Product Documentation](#)[QGS Product Documentation](#)

Product Training Videos

Make sure to watch the latest videos published. They offer essential details about the product's features and functionality that you need to understand.

New Video Libraries



Qualys Threat Research Updates

This Month's Top Critical Vulnerabilities, Cloud Misconfigurations, and OpenSSH

Cyber threats are constantly evolving, making it essential for businesses to stay informed and proactive. This month's updates cover the latest security threats, vulnerabilities, and attack trends that could affect your organization. Stay updated to protect your assets better and maintain a strong security posture.



Instructor-Led Trainings

We encourage you to register for our upcoming Instructor-Led Trainings (online).

[View Upcoming Schedule](#)

Qualys Blogs

Do read the thoughts brought by subject matter experts to highlight new trends in products and their functionality.

View the newly published **13** blogs, covering a variety of information from Product and Technical Perspectives to Vulnerabilities and Qualys Insights.

Product and Technical

[Remediate Risk Without the Roadblocks: Automate with Qualys Flow](#)

[Bridging the Gap: How Qualys Simplifies NCA ECC 2024 Compliance for Businesses](#)

[Powering the Future of Cyber Risk Management: Welcoming Our First mROC Alliance Members](#)

[Inside LockBit: Defense Lessons from the Leaked LockBit Negotiations](#)

[Security, Uninterrupted: Inside Qualys' Zero-Touch Security Vision with Qualys Cloud Agent](#)

[Simplifying DORA Compliance with the Qualys Enterprise TruRisk Platform](#)

[Building Confidence in Cyber Essentials Compliance with Qualys Policy Audit](#)

Vulnerabilities and Threat Research

[Microsoft and Adobe Patch Tuesday, May 2025 Security Update Review](#)

[Fileless Execution: PowerShell Based Shellcode Loader Executes Remcos RAT](#)

Notifications

[Policy Compliance Library Updates, April 2025](#)

[Qualys TotalCloud 2.16.0 Release Updates](#)

[Notice of Datacenter Migration of Qualys PCI Platform](#)

[Notice for Qualys IP Change on all Qualys Platforms](#)

Knowledgebase Articles

Go through the recently published Knowledgebase (KB) articles by technical experts, which provide valuable information on troubleshooting, installation, configuration, and more.

Access the recently published **23** KB articles on a variety of products and their functionalities.

VM/VMDR

- [Detection Mechanism for QID 38169 \(SSL Certificate - Self-Signed Certificate\)](#)
- [Configuration-Aware Dual-Mode for Cisco QID Scanning](#)
- [Detection Mechanism for QID 38167 – Expired SSL Certificate](#)
- [Understanding Confirmed vs. Potential Vulnerability Count Discrepancy in Scan Reports with "Exclude Superseded Patch" Enabled](#)
- [Understanding "Match Any" vs "Match All" Filters in Real-Time Threat Indicators \(RTI\) – Prioritization Tab of VMDR](#)
- [AWS Starfield CA Withdrawal Has No Effect on Qualys Scanning](#)
- [Why an Authentication Record May Show as "Failing" Despite No Current Failing Assets](#)

- [Getting "JedisConnectionException" in Qualys client service while connecting to redis DB\(Qualys Jira Integration\)](#)
- [Detection logic of the QID 86714 \(Web Server Vulnerable to Redirection Page Cross-Site Scripting Attacks\)](#)
- [QID 38173 \(SSL Certificate - Signature Verification Failed Vulnerability\) : Detection Mechanism, Proof-of-Concept & Manual Verification Steps](#)
- [How to Ignore QID from asset](#)

Connector

- [Getting "JedisConnectionException" in qualys client service while connecting to redis DB\(Qualys Jira Integration\)](#)

GAV/CSAM

- [How to Target Newly Created Assets for Patch Deployment](#)
- [Understanding How Tags Are Applied to Assets](#)

Patch Management

- [Patch failed with Exit Code 1638](#)
- [Patch failure with winhttp code: 12175 error](#)
- [Windows Patch management - Microsoft Security Update or Application Patch Failure - Exit Code: 14098](#)

Unified Dashboard

- [Understanding the Current Behavior of Default Dashboards](#)

Qualys Gateway Service

- [QGS doesn't show graph or active agents data](#)
- [Can the Qualys Gateway Service \(QGS\) Be Configured as a Proxy for the Qualys Virtual Scanner?](#)

Explore More!

Deep dive into other Qualys Products Features & Resources here:

[Release Notes](#) | [Documentation](#) | [Video Library](#) | [Trainings](#) | [Blogs](#)

We look forward to keeping you informed with the latest product releases, features, and content enhancements. Feel free to share your feedback with us at ContentExperience@qualys.com.