

## Welcome to the October Edition of our Content Newsletter

Welcome to the Content Newsletter for October 2025. This monthly newsletter will provide a one-stop view of all content delivered (*Product Documentation, Blogs, Videos, KB Articles*) this month. Please explore the content and let us know what more you want to see as part of this newsletter.

# Product Documentation – Release Notes 24 release notes delivered for 20 releases for various Qualys Products

Infras	structure Security	
Enterprise TruRisk™ Management 1.5	Enterprise TruRisk™ Platform Release 10.36	
Enterprise TruRisk™ Platform Release 10.36 API	<u>Vulnerability Management, Detection and Response 2.7</u>	
VMDR OT 1.3.1		
Seci	urity Operations	
Endpoint Detection and Response 3.8	Endpoint Detection and Response 3.8 API	
Cloud	and SaaS Security	
TotalCloud 2.19	TotalCloud 2.19 API	
Container Runtime Sensor 1.3.0	Connector 2.12	
QScanner 4.6.0	SaaS Detection and Response 1.11.0	
IT Operations		
Custom Assessment and Remediation 2.6.2		
Application Security		
TotalAl 1.6		
	Compliance	
Policy Audit Release 1.4	Policy Audit Release 1.4 API	
File Integrity Monitoring 4.9		
Sens	or Management	

Cloud Agent AIX 6.0	Cloud Agent BSD 7.1
Cloud Agent Linux x86 64 7.2.3	Network Passive Sensor 2.0
<u>Virtual Scanner Appliance 4.1.82: IBM   Oracle</u>	
Utilities	
Unified Dashboard 2.8	

View all Release Notes

## What's New?

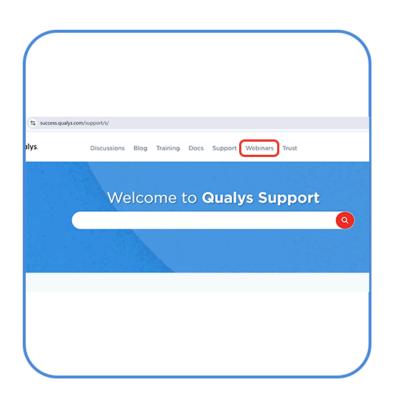


**New: Qualys Product Glossary Now Live!** 

Need clear, consistent Qualys definitions?

Our centralized Product Glossary standardizes terminology across all products: from core platform terms to product-specific language, ensuring one source of truth for faster learning and seamless communication.

**Explore Core Terms and Product-Specific definitions right here!** 



#### Webinar Knowledge Hub

We're excited to launch the **Webinar** tab on our website designed as a convenient knowledge hub that brings together interactive learning sessions hosted by our thought leaders and partners.

With webinars now embedded in our environment, you can **search**, **find**, **and access** relevant sessions directly within the <u>Search</u>.

We have now added the BrightTALK <u>Webinars</u> link to the top navigation of our Qualys Community.

# **Content Enhancement**

## **Content Collation**

To elevate the customer experience, we've collated and centralized all product documentation for each specific product in a single place. This consolidation ensures quick and seamless access to all the information you need.

## **Customer-Centric Benefits**

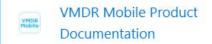
• Find everything you need in one place with a unified source for all product documentation, designed for your convenience.

- Navigate effortlessly and discover content quickly, without the hassle of searching through multiple documents.
- Get clear, concise information with no repetitive content, saving you time and ensuring a smoother experience.

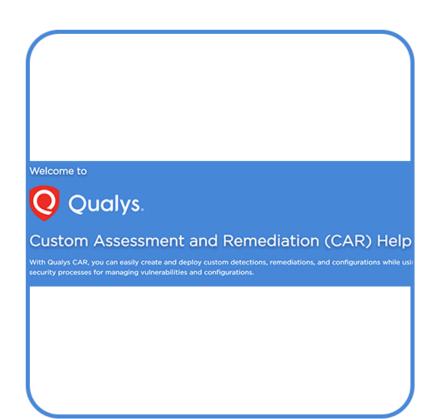
#### What Does It Include?

The comprehensive product documentation includes Online Help, API User Guides, Release Notes, Knowledge Base Articles, and product-specific video libraries - all accessible from a single location.

## **Quick Link to Collated Content**



**New Help Landing Pages** 

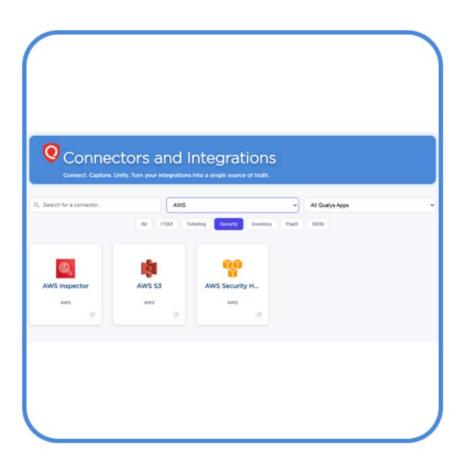


We've launched an exciting new interactive CAR Online Help Landing Page!

Discover clickable feature cards, visual workflows, and instant access to guides, training videos, and essential resources.

Navigate CAR effortlessly with our intuitive journey map, explore prerequisites, and unlock the full potential of CAR APIs: All in one engaging, user-friendly experience.

Visit the new <u>CAR Online Help landing page</u> right here.

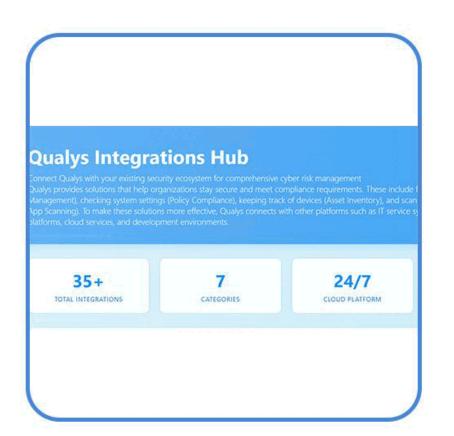


## Presenting the new Connector Landing Page!

A single source to view all connectors developed by the various Qualys products. This new interactive hub allows you to instantly search for any connector or filter them based on categories and supported metadata.

Discover the right connectors to unify your data, connect your favorite tools, and automate critical security workflows.

Explore the new Connector Landing Page here.



## **Introducing the Qualys Integrations Hub!**

View all Qualys-supported integrations in one centralized place.

Discover how Qualys seamlessly connects with your existing security ecosystem, from IT service platforms to cloud environments and development tools, for unified cyber risk management. Your single hub for integrating seamlessly with Qualys.

Explore our new Integrations Hub here.

**Qualys Threat Research Updates** 



This Month's Top Critical Vulnerabilities, Cloud Misconfigurations, and OpenSSH

Cyber threats are constantly evolving, making it essential for businesses to stay informed and proactive. This month's updates cover the latest security threats, vulnerabilities, and attack trends that could affect your organization. Stay updated to protect your assets better and maintain a strong security posture.

October - Threat Research Updates

**Product Training Videos** 

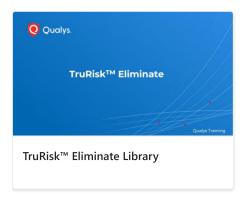
Make sure to watch the latest videos published. They offer essential details about the product's features and functionality that you need to understand.

**New Video Libraries** 



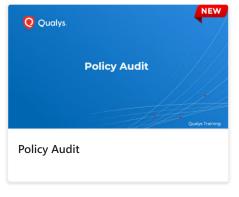


## **Updated Video Library**



## **New Self-Paced Courses**







## **Instructor-Led Trainings**

We encourage you to register for our upcoming Instructor-Led Trainings (online).

View Upcoming Schedule

# **Qualys Blogs**

Do read the thoughts brought by subject matter experts to highlight new trends in products and their functionality.

View the newly published 11 blogs, covering a variety of information from Product and Technical Perspectives to Vulnerabilities and Qualys Insights.

Patch Management	
Qualys Recognized as a Leader in the 2025 GigaOM Radar for Patch Management Solutions	
Product and Technical	
How to Prevent NPM Supply Chain Attacks in CI/CD Pipelines with Container Security	Subscription Health Dashboard 2025 Update
Ensuring Safe and Reliable Updates with Qualys TruRisk™ Manifest Version Control	Introducing TruConfirm for Enterprise TruRisk™ Management: Automated Exposure Validation
Introducing TruLens for Enterprise TruRisk™ Management: Unified Threat Intelligence	Qualys ETM Identity — The First True Quantification of the Identity Perimeter

Bringing the Power of Agentic Al for Identity Risk, Adaptive Threat Prioritization, and Exposure Exploitability Validation		
Vulnerabilities and Threat Research		

Patch Tuesday	

Microsoft and Adobe Patch Tuesday, October 2025 Security Update Review

## **Knowledge Base Articles**

Access our 10 new Knowledge Base articles and 6 updated VMDR Runbooks. A Runbook is a step-by-step guide that helps you gather required details for a Qualys Support case, and perform basic health checks before contacting Support. This enables more efficient troubleshooting and faster resolution.

#### **Updated VMDR Runbooks**

• <u>Data Required To Troubleshoot VM Scan Related-Issues</u>

A Strategic Response to the F5 BIG-IP Nation-State Breach

Oracle Critical Patch Update, October 2025 Security Update Review

- Data Required To Troubleshoot VM Scan Results
- <u>Data Required To Troubleshoot False Positive / False Negative for VM QIDs</u>
- Data Required To Troubleshoot Issues for VM Reports
- <u>Data Required To Troubleshoot VM Authentication Issues</u>
- Data Required To Troubleshoot VM Appliances

#### **Latest KB Articles**

#### PCI

• Steps to Request a False Positive Review for PCI Compliance Scans

#### **Patch Management**

- Patch Job Re-Enabled After Disabling
- Hot Patch Applied, But Patch Status Displays As Pending
- HTTP 400 Bad Request in Postman for /pm/v1/deploymentjob
- The Job Access Tab is Missing Within the Patch Job Creation Window
- How to Gather Windows Event Viewer Logs for Troubleshooting
- Visual Studio Patch Installation Failure Result Code 9, Installer Exit Code 0
- Google Chrome Patch Fails Due to a File Hash Validation Error

#### API

• <u>Troubleshooting Common Power BI Integration and Data Refresh Issues</u>

#### Policy Audit/Policy Compliance

• How to Create Bulk Exceptions in Policy Audit / Policy Compliance Module

#### **Explore More!**

Deep dive into other Qualys Products Features & Resources here:

#### Release Notes | Documentation | Video Library | Trainings | Blogs

We look forward to keeping you informed with the latest product releases, features, and content enhancements. Feel free to share your feedback with us at <a href="mailto:ContentExperience@qualys.com">ContentExperience@qualys.com</a>.